VRS is really wonderful for the deaf and hard of hearing people to communicate with the relay anytime, anyday, anywhere and anyhow to help us for any mssage to contact to drs, dds, lawyers, courts, police, fire depts, hosptial emergency, work and friends or hearing families - any people and need quality VRS interpreting personnel pls do not destroy our life that we needs VRS the hearing people can contact us thru VRS pls we needs ur support for this important consumer to us thank you